

(800) 252-1187
(949) 366-1144



946-A CALLE AMANECER
SAN CLEMENTE, CA 92673
BUSINESS HOURS:
M-F 9:00 AM TO 5:00 PM

PHOTOGRAPHIC SERVICES

COLOR DEVELOP & PRINT - PAGE 4 & 9 SERVICE: OVERNIGHT

The most technologically advanced Photographic Printing equipment is used to produce optimized prints with beautiful rich color, sharp details and excellent contrast. CD option also available.

SWAN PHOTO LABS PROLINE™ DEVELOP & PRINT - PAGE 5 SERVICE: OVERNIGHT

New! Swan Photo Labs ProLine™ Develop and Print service from 35mm color print film printed on genuine Kodak Royal Gold paper. Unsurpassed quality printed by our Master Technicians! Also available new ProLine™ Gold Archival CD!

SWAN PHOTO LABS PROLINE™ REPRINTS & ENLARGEMENTS - PAGE 5 SERVICE: 3 - 4 DAYS

Optimum quality reprints on Kodak Royal Gold paper printed by our most qualified master printers.

COLOR REPRINTS & ENLARGEMENTS - PAGE 5 - 7 SERVICE: 3 - 4 DAYS

Produced on the latest state-of-the-art photographic printer, yielding outstanding photographic reprints and enlargements up to 12"x18".

E-6 TRANSPARENCY FILM PROCESSING - PAGE 8 SERVICE: OVERNIGHT

Processed in our Sitte Tischer TruTrak dip & dunk processor using Kodak chemicals. This processor features full battery backup in case of power outage for film safety. 35mm film is mounted in writable plastic mounts. Push and pull available in 1/8 stop increments. Custom slide imprinting is also available. Prints, CD's and proof sheets also available at time of processing.

BLACK & WHITE PROCESSING & PRINTING- PAGE 9 - 10 SERVICE: 2 - 3 DAYS

Film is processed in our state-of-the-art computer controlled Refrema dip & dunk processor. Processing times according to film manufacturer's specifications. Push and pull available. Printed on glossy or pearl paper.

PROFESSIONAL ENLARGEMENT COLOR PRINTS - PAGE 12 SERVICE: 5 - 7 DAYS

High quality custom color prints from color negatives, transparencies and digital files. Printed borderless on glossy or lustre, on the Océ' LightJet.

CUSTOM BLACK & WHITE PRINTS - PAGE 11 SERVICE: 4 - 5 DAYS

High quality hand enlarger made black & white prints. Cropped, dodged, burned and hand spotted. Printed up to 20x24 borderless on glossy or pearl paper. Borders available upon request.

FIBER BASE BLACK & WHITE PRINTS - PAGE 11 SERVICE: 7 - 10 DAYS

Ilford Multigrade IV FB Fiber is a premium quality fiber base Black & White paper on a 255g/m2 fiber base. Available in double weight matte surface.

PHOTO GREETING CARDS & PHOTO NOVELTIES - PAGE 16 - 17 SERVICE: 3 - 4 DAYS SERVICE: 14 - 21 DAYS

Photo greeting cards for all occasions. Available in 4x8 and 5x7. A variety of novelties also available (ex: mugs, sculptures, magnets, etc.).

DIGITAL SERVICES

DIGITAL D+P - NEXTPRINTS™ - PAGE 2 SERVICE: OVERNIGHT

Now enjoy overnight processing of digital cards or CD's with our revolutionary NextPrints™ service. Beautiful color prints on real silver halide photographic paper that fully takes advantage of your digital camera's capabilities. True camera store quality, service and value!

Images to CD's - PAGE 3 SERVICE: 2 - 3 DAYS

Transfer images from full digital cards to CD for long-term storage, or from negs, prints or slides to CD. Scans are approximately 4.5MB, perfect for small prints, web sites or e-mail. Includes Photo Finale viewing software. **Good**

Enhanced Scans - PAGE 3 SERVICE: 2 - 3 DAYS

Need higher resolution scans than standard? Enhanced scans from almost any film format are now available. Scans are approximately 18 MB, perfect for prints up to 12x18. Includes Photo Finale viewing software. **Better**

Scitex Scanning - PAGE 13 SERVICE: 2 - 3 DAYS

For pre-press scanning we use our Scitex Eversmart Pro for scans up to 8200 dpi. We have the capability to scan transparencies, reflective, slides, positive, color, B/W, lineart, and printed material up to 12x17 in. PrePress quality for offset printing, UltraChrome prints etc. **Best**

ULTRACHROME DIGITAL PRINTING - PAGE 14 SERVICE: 4 - 5 DAYS, CANVAS 6 - 8 DAYS

Representing advancements in ink, print head and print engine design, our next generation 44 inch printer can produce some of the worlds most exciting photographic prints at up to 2880 x 1440 dpi. Available in a variety of media including, glossy, matte, watercolor or canvas.

RESTORATION- PAGE 13 SERVICE: 8 - 10 DAYS

Swan Photo Labs offers 5 "levels" of restoration. These vary from light restoration to severe restoration. We make a high resolution scan of the original then our talented digital artists restore and/or enhance the photo. CD of restoration included with each order.

DUPE SLIDES - PAGE 15 SERVICE: 4 - 5 DAYS

Reproduction quality dupe slides from slides and digital files.

VIDEO/DVD TRANSFER SERVICES - PAGE 18 SERVICE: 14 - 21 WORKING DAYS

Make sure your memories last a lifetime. Let us transfer your old movie film, videotapes, slides or prints to DVD.

OUT LAB SERVICES - PAGE 19 - 20 SERVICE: 14 DAYS

K-14 (35mm & S-8 movies) and Scala Slide processing. Old Color Films and Old Black & White Films.

PREMIUM PRIORITY OVERNIGHT SERVICE - PAGE 20 SERVICE: CALL FOR VERIFICATION NUMBER

If you are in a rush, we can accommodate. Our Premium Priority Service allows you to receive guaranteed overnight service on most services offered by Swan Photo Labs.



DIGITAL D&P

NEXTPRINTS™ - OVERNIGHT PRINTS FROM DIGITAL MEDIA

Now includes free index print.

Digital Formats: Zip, CD, DVD, PC Cards, Smart Media™, Compact Flash™, Memory Stick™, Secure Digital™, XD, Memory Stick Pro, etc.

<u>4x6 Single Prints*</u> .29 each	<u>4x6 Double Prints*</u> .39 pair	<u>4x6 Digital Full Frame**</u> .69 each .34 each second set	<u>5x7 Prints*</u> 1.29 each .64 each second set
SERVICE: OVERNIGHT	OVERNIGHT	2 DAYS	2 DAYS

* **Minimum 25 different images.** All images on disk or card supplied by customer must be printed on same paper surface and size (gloss or lustre, 4x6) to be eligible for special NextPrints™ pricing. Printable file formats are jpeg, tiff or photoshop. Less than 25 images see reprints, pricing on page 6.

** White Borders on either side of image.

Standard CD at time of order add: \$5.95 (Includes Photo Finale viewing software)
ProLine™ Archival Gold CD at time of order add: \$7.95 (Includes Photo Finale viewing software)

PROLINE™ NEXTPRINTS™ Kodak Royal Gold Paper

Digital Formats: Zip, CD, DVD, PC Cards, Smart Media™, Compact Flash™, Memory Stick™, Secure Digital™, XD, Memory Stick Pro, etc.

<u>4x6 Single*</u> \$.39	<u>4x6 Double*</u> \$.49
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* **Minimum 25 different images.** All images on disk or card supplied by customer must be printed on same paper surface and size (gloss or matte, 4x6) to be eligible for special NextPrints™ pricing. Printable file formats are jpeg, tiff or photoshop. Less than 25 images see reprints, pricing on page 6.

Standard CD at time of order add: \$5.95 (Includes Photo Finale viewing software)
ProLine™ Archival Gold CD at time of order add: \$7.95 (Includes Photo Finale viewing software)

SERVICE: OVERNIGHT





"STANDARD" SCANS TO GOLD ARCHIVAL CD

Digital Formats: PC Cards, Smart Media™, Compact Flash™, Memory Stick™, Secure Digital™, XD, Memory Stick Pro, etc.
Final standard scan size is 1024 x 1536 = 4.5 MB Jpeg file when uncompressed.

	<u>All Files</u>	<u>Selected Files</u>
From Digital Cards* (must include ALL images from card, does NOT include index)	\$12.95/card (includes Gold CD)	
From cut strips pre-processed 35mm Negs	.99 each + CD Cost	1.19 each
From mounted 35mm Slides		1.19 each
From Uncut Pre-Processed Neg or Slide Roll	\$12.95/roll (includes Gold CD)	1.19 each
From Unprocessed original 35mm Color or B/W Roll*	\$12.95/roll (includes Gold CD)	N/A
From Prints up to 4x6	1.49 each + Gold CD Cost	1.49 each
From Prints 5x7 up to 8x12 (max size)	\$1.99 each + Gold CD Cost	\$1.99 each
Transfer Old CD to Archival Gold CD	\$12.95	N/A

Approximately 250 images from 35mm color negs. or 70 images from slides or prints will fit onto one (1) CD.

* Includes price of \$5.00 for handling and \$7.95 for scans to Gold CD. All CD's include Photo Finale viewing software.

* All scans are produced onto Gold Archival CD at \$7.95 each.

SERVICE: 2-3 DAYS

7 - 10 DAYS FOR LARGE ORDERS

"ENHANCED" SCANS TO GOLD ARCHIVAL CD

"Enhanced" Scans (3088 x 2048 = 18.1MB Jpeg file when uncompressed) for up to 12x18 prints

From single cut 35mm, 120, 220, Slides, Negs or Prints	\$3.50 each individual image + Gold CD cost (\$7.95)
From Unprocessed original 35mm Color or B/W Roll*	\$25.95/roll (includes CD)
Add ProLine™ Archival Gold CD (includes Photo Finale viewing software)	\$7.95 each
Uncut pre-processed whole rolls to Pro-Line™ Archival Gold CD	\$19.95(includes CD)

* Includes price of \$6.00 for processing and \$19.95 for scans to Gold CD. All CD's include Photo Finale viewing software.

SERVICE: 2-3 DAYS

INDEX PRINTS AND PROOF SHEETS FROM CD OR DIGITAL FILES

Index Prints - Each 40 images	\$5.95
8x10 Digital Proof Sheet (40 images per sheet)	\$9.95
Add ProLine™ Archival Gold CD (includes Photo Finale viewing software)	\$7.95 each

SERVICE: 2-3 DAYS



COLOR DEVELOP & PRINT

C-41 COLOR PROCESS & PRINT

Prices include Free Index Print

	Film Size	4x6 Single	4x6 Double	5x7 Single	5x7 Double
<u>35mm</u>	135-12 exp.	\$5.04 (.42 ea.)	\$8.03 (incl. dev.)	See ProLine™ Pricing	See ProLine™ Pricing
	135-24 exp.	\$10.08 (.42 ea.)	\$13.07 (incl. dev.)		
	135-36 exp.	\$15.12 (.42 ea.)	\$18.11 (incl. dev.)		
<u>APS</u> *		<u>4x6 Single</u>	<u>4x6 Double</u>		
	APS-15 exp.	\$9.25 (dev. + .41 ea.)	\$12.55 (dev. + .41 ea. 1st print + .22 ea. 2nd print)		
	APS-25 exp.	\$13.35 (dev. + .41 ea.)	\$18.85 (dev. + .41 ea. 1st print + .22 ea. 2nd print)		
	APS-40 exp.	\$19.50 (dev. + .41 ea.)	\$28.30 (dev. + .41 ea. 1st print + .22 ea. 2nd print)		
<u>Panoramic</u>		<u>4x12 Single</u>	<u>4x12 Double</u>		
	135-12 exp.	\$14.87 (dev. + .99 ea.)	\$20.87 (dev. + .99 ea. 1st print + .50 ea. 2nd print)		
	135-24 exp.	\$26.75 (dev. + .99 ea.)	\$38.75 (dev. + .99 ea. 1st print + .50 ea. 2nd print)		
	135-36 exp.	\$38.63 (dev. + .99 ea.)	\$56.63 (dev. + .99 ea. 1st print + .50 ea. 2nd print)		

Standard CD at time of processing add: \$5.95 (Includes Photo Finale CD viewing software).

ProLine™ Archival Gold CD at time of processing add: \$7.95 (Includes Photo Finale CD viewing software).

Enhanced CD at time of processing add: \$19.95 (Includes Photo Finale CD viewing software).

Additional Index Print at time of processing - \$1.99 each.

Prices above include normal film processing at time of printing: 35mm = \$2.99 roll. APS = \$3.10 roll. 120 = \$5.30 roll. 220 = \$8.30 roll. Prices for 3 sets or more is 50% of single print price for each additional set.

C-41 35mm Processing only is \$6.60 per roll.

C-41 35mm Processing only + Standard CD at time of processing is \$11.95 per roll.

C-41 35mm Processing only + Gold Archival CD at time of processing is \$12.95 per roll.

APS Processing only is \$6.25 per roll (with index print add \$1.99)

See ProLine™ pricing for all C-41 B&W and 120/220 D+P.

3.5x5 Borderless prints are available at the same price as 4x6.

Minimum of 24 exposure film required for free processing, if less than 24 prints, processing charges will apply.

Push or Pull: \$ 4.00 Per Roll. 1/8 stop increments of processing modification available, or exact developer time call-out.

Color Develop & Print orders are available in glossy (standard) or lustre, borderless (standard), clean white borders and sloppy borders.

* APS ordered with sloppy borders will be printed 4x6 only.

SERVICE: OVERNIGHT



PROLINE™ COLOR DEVELOP & PRINT

PROLINE™ 35MM, 120/220 C-41 COLOR PROCESS & PRINT

New! Swan Photo Labs ProLine™ Develop and Print service from 35mm, 120 & 220 color print film and all C-41 Black & White Rolls.
 Genuine Kodak Royal Gold paper. Unsurpassed quality printed by our Master Technicians!
 New ProLine™ Gold Archival CD's also available.

	Film Size	4x6 Single	4x6 Double	5x7 Single	5x7 Double
<u>35mm</u>	135-12 exp.	\$5.52 (.46 ea.)	\$8.51 (incl. dev.)	\$14.28 (1.19 ea.)	\$17.27 (incl. dev.)
	135-24 exp.	\$11.04 (.46 ea.)	\$14.03 (incl. dev.)	\$28.56 (1.19 ea.)	\$31.55 (incl. dev.)
	135-36 exp.	\$16.56 (.46 ea.)	\$19.55 (incl. dev.)	\$42.84 (1.19 ea.)	\$45.83 (incl. dev.)
<u>120/220</u>	6x4.5-15 exp.	\$13.95 (dev. + .51 ea.)	\$20.10 (dev. + .51 ea. 1st print + .41 ea. 2nd print)		
	6x4.5-30 exp.	\$24.60 (dev. + .51 ea.)	\$36.90 (dev. + .51 ea. 1st print + .41 ea. 2nd print)		
		<u>4x5 Single</u>	<u>4x5 Double</u>		
	6x7-10 exp.	\$11.40 (dev. + .51 ea.)	\$15.50 (dev. + .51 ea. 1st print + .41 ea. 2nd print)		
	6x7-20 exp.	\$19.50 (dev. + .51 ea.)	\$27.70 (dev. + .51 ea. 1st print + .41 ea. 2nd print)		
		<u>5x5 Single</u>	<u>5x5 Double</u>		
	6x6-12 exp.	\$16.98 (dev.+ .89 ea.)	\$24.06 (dev.+ .89 ea. 1st print + .59 ea. 2nd print)		
	6x6-24 exp.	\$30.66 (dev. + .89 ea.)	\$44.82 (dev.+ .89 ea. 1st print + .59 ea. 2nd print)		

Prices above include normal film processing at time of printing: 35mm = \$2.99 roll. 120 = \$6.30 roll. 220 = \$9.30 roll.
 Prices for 3 sets or more is price of single plus price of additional print(s).

Standard CD at time of processing add: \$5.95 (Includes Photo Finale CD viewing software).
ProLine™ Archival Gold CD at time of processing add: \$7.95 (Includes Photo Finale CD viewing software).
Enhanced CD at time of processing add: \$19.95 (Includes Photo Finale CD viewing software).
For Develop Only see page 9.



Royal Gold paper is available in glossy or matte, borderless, clean white borders or sloppy borders.

White Keyline or Black Keyline borders are available from ProLine™ Only for \$1.50 additional per order and/or size requested.

C-41 35mm Processing + Gold Archival CD at time of processing is \$12.95 per roll.

SERVICE: OVERNIGHT - 35MM
2 DAYS - 120/220

PROLINE™ COLOR REPRINTS FROM 35MM, C-41 B/W & 120/220 NEGS.

Print Size	Standard	Additional's	Enhanced	Additional's
4x4	1.20	.99	1.39	1.19
4x6	1.20	.99	1.39	1.19
5x5	4.29	2.39	4.59	3.29
5x7	5.19	3.79	5.39	4.59
6x8	6.49	4.99	6.79	5.29
7x10	8.09	6.99	8.49	7.19
8x10	8.89	5.99	9.39	7.59
8.5x11	10.59	7.99	10.99	8.89
8x12	9.39	6.49	9.79	8.29
11x14	18.79	14.69	19.59	15.69
11x16	19.89	16.49	20.79	17.49
12x18	22.19	18.79	23.39	19.79

Please Note:
There is a \$3.00
minimum for all
reprint orders.

Royal Gold paper is available in glossy or matte, borderless, clean white borders or sloppy borders.

White Keyline or Black Keyline borders are available from ProLine™ Only for \$1.50 additional per order and/or size requested.

SERVICE: 3-4 DAYS



COLOR REPRINTS & ENLARGEMENTS

FILM OR DIGITAL

Now order photo reprints and enlargements from color negatives or digital files for the same price!

Film Format: 35mm Color Negs, APS, Digital Files (CD, DVD, PC Cards, Smart Media™, Compact Flash™, Memory Stick™, Secure Digital™, XD, Memory Stick Pro, etc.) **For prints from direct print to print and prints from slides see Enhanced Print Prices**.** **For prints from wide format negs (120, 220) see ProLine Pricing.**

Please Note:
There is a \$3.00 minimum for all reprint orders.

	Print Size	Standard Print*	Enhanced Print**
	Wallet (2 up)	N/A	1.49 per pair †
	3.5x5	.59	1.19
	4x5	.59	1.19
	4x6	.59	1.19
	5x5	3.09	3.99
	5x7	3.19	4.59
	6x8	4.79	5.69
	7x10	5.99	6.69
	8x10	6.49	7.89
	8.5x11	7.29	8.79
	8x12	6.69	7.99
	11x14	14.69	16.49
	11x16	15.69	17.49
	12x18	18.89	20.89
	8x10 Digital Proof Sheet	9.95	N/A
<u>APS</u>	4x6 or 4x7	1.19	1.49
(additional sizes available)	4x12	1.99	2.39
	5x8.5	4.19	5.19
	5x14 (Pano)	5.49	7.99
	8x14	7.99	9.99

Pricing for wallets, prints from slides, print to print orders (maximum original size is 8x12), single cut negs or cropping requests are only available at enhanced prices.

Reprints and Enlargements are available in Glossy (standard) or Lustre surfaces, produced borderless (standard) or with clean white borders upon request.

Index Print from pre-processed negs - \$4.95 for uncut rolls and \$8.95 for cut negs. - up to 36 negs in strips of 4.

Color Reprints or Enlargements from larger than 120 format see Custom Color Enlargement pricing, page 12.

Prints from C-41 Black & White films all priced as ProLine™ prints.

Requests for B/W or Sepia prints on color paper - see ProLine™ Pricing.

* *Standard Prints* are computer optimized using Digital Ice™ software for outstanding results.

** *Enhanced Prints* are perfected by our technicians, with color and density corrections as well as cropping according to customer request. If provided with a guide print, we will do our best to match. However, exact match cannot be guaranteed.

† Wallets are produced 2 up on a 4x6 print. Cropping and borders are not available on wallets.

SERVICE: 3-4 DAYS



COLOR REPRINTS & ENLARGEMENTS

QUANTITY PRICING

Film Format: Color Negs, Digital Files (CD, DVD, PC Cards, Smart Media™, Compact Flash™, Memory Stick™, Secure Digital™, XD, Memory Stick Pro, etc.)

For prints from direct print to print and prints from slides see Enhanced Print Prices. For prints from wide format negs (120, 220) see ProLine Pricing.**

Print Size	1 ea.		2-10		11-50		51 or more	
	Standard	Enhanced	Standard	Enhanced	Standard	Enhanced	Standard	Enhanced
3.5x5	.59	1.19	.55	.74	.49	.67	.45	.61
4x5	.59	1.19	.55	.74	.49	.67	.45	.61
4x6	.59	1.19	.55	.74	.49	.67	.45	.61
4x7	1.19	1.49	.99	1.19	.89	.99	.84	.94
5x5	3.09	3.99	2.99	3.89	2.69	3.69	2.49	3.39
5x7	3.19	4.59	2.99	3.89	2.69	3.69	2.49	3.39
6x8	4.79	5.69	4.29	5.19	3.99	4.99	3.59	4.59
7x10	5.99	6.69	5.39	6.19	5.99	5.99	5.19	5.69
8x10	6.49	7.89	5.99	6.99	5.69	6.49	5.19	5.99
8.5x11	7.29	8.79	6.79	8.29	6.49	7.99	5.99	7.79
8x12	6.69	7.69	6.19	7.39	5.79	6.89	5.39	6.19
11x14	14.69	16.49	13.69	15.99	12.99	14.89	12.29	14.29
11x16	15.69	17.49	14.69	16.99	13.99	15.89	12.99	14.49
12x18	18.89	20.89	17.99	19.69	16.99	18.69	15.99	17.99

Please Note: There is a \$3.00 minimum for all reprint orders.

Pricing for wallets, prints from slides, print to print orders (maximum original size is 8x12), single cut negs or cropping requests are only available at enhanced prices.

Reprint orders can not be accepted in albums, frames, album pages, etc.

Prints ordered larger than 12x18 will be made as custom prints unless requested as Ultrachrome.

To qualify for quantity discount an order must meet all of the following criteria:

- Prints must be from same negative frame or image.
- Print size, border option and surface must be the same.
- Test prints are required for 8x10 and above sizes on orders over 100 prints and must be approved by customer.
- Quantity discount not available on wallet prints.
- Guide print - If provided with a guide print, we will do our best to match. However, exact match cannot be guaranteed.

SERVICE: 3 - 4 DAYS



FILM PROCESSING

E-6 TRANSPARENCY - SLIDE FILM PROCESSING

<u>Film Size</u>	<u>Price</u>	<u>Per</u>
snip test	\$5.95	test
135-24/36-Sleeved	\$7.95	roll
135-24-Mounted	\$8.95	roll
135-36-Mounted	\$9.45	roll
120	\$8.95	roll
220	\$12.95	roll
4x5	\$3.95	sheet
8x10	\$7.95	sheet

Standard CD at time of processing (4.5 MB)	\$5.95
ProLine™ Archival Gold CD at time of processing (4.5 MB)	\$7.95
Enhanced CD at time of processing (18.1 MB)	\$19.95

High Quality ProLine™ Color Prints at Time of E-6 Slide Processing Only \$.46 each

	<u>24 exp.</u>	<u>36 exp.</u>
35mm Process & Mount	\$ 8.95	\$ 9.45
+ 4x6 Prints (.46 ea.)	\$11.04	\$16.56
+ Free Index	<u>No Charge</u>	<u>No Charge</u>
Total	\$19.99	\$26.01

• Standard CD Option add:	\$ 5.95	\$ 5.95
• ProLine™ Archival Gold CD:	\$ 7.95	\$ 7.95
• Enhanced CD Option add:	\$19.95	\$19.95
• Proof Sheet Option add:	\$ 8.95	\$ 8.95
• 2nd print price each:	\$.23	\$.23

Processed in our Sitte Tischer TruTrak dip & dunk processor. Our processor features full battery backup in case of power outage for film safety. 35mm film is mounted in plastic mounts, delivered either boxed or optional archival pocket paged with available custom imprinting. Push and pull available in 1/8 stop increments.

Push or Pull: \$4.00 Per Roll or \$1.00 Per 4x5 or 8x10 Sheet. 1/8 stop increments of processing modification available.

Archival Slide Pocket Paged optional for \$1.95 Per Roll. Makes editing much easier.

Slide Imprinting: Included standard is frame number and month/year.

Custom Imprinting: \$1.95 Roll. 15 characters each line, 2 lines maximum, frame numbers remain but not month/year.

Cross Processing: When processing C-41 film in E-6 chemistry, we recommend overexposing by two stops and pushing by two or three stops. Additional \$4.00 charge for cross processing.

SERVICE: OVERNIGHT
+ PRINTS AND/OR CD ADD 1 ADDITIONAL DAY



FILM PROCESSING

C-41 COLOR NEGATIVE PROCESS ONLY / PROOF SHEET

<u>Film Size</u>	<u>Process only Price</u>	<u>Process & Proof Sheet</u>
135-24	\$6.95	\$15.95
135-36	\$6.95	\$15.95
APS	\$6.95	\$15.95
120	\$7.95	\$16.95
220	\$11.95	\$29.95
4x5	\$3.95	N/A
8x10	\$8.95	N/A

C-41 35mm Processing only + Standard CD at time of processing is \$11.95 per roll.

Push or Pull: \$4.00 Per Roll or \$1.00 Per 4x5 or 8x10 Sheet. 1/8 stop increments of processing modification available.

Pre-Processed Negs: 8x10 Proof Sheet - \$12.75 for the first, \$9.75 additional of same negs.

Color Proof Sheets: 8x10 Digital Proof Sheets (40 images per sheet) from 135 and 120/220 only.

Cross Processing: When processing E-6 film in C-41 chemistry, we recommend overexposing 1/2 to 1 stop and pulling 1/2 to 1 stop. Additional \$4.00 charge for cross processing.

Standard CD Option at time of processing add: \$5.95.

ProLine™ Archival Gold CD Option at time of processing add: \$7.95.

Enhanced CD Option at time of processing add: \$19.95

SERVICE: 2 DAYS

BLACK & WHITE NEGATIVE CUSTOM PROCESS ONLY / CONTACT

<u>Film Size</u>	<u>Process only Price</u>	<u>Process & Contact</u>
135	\$7.75	\$11.95
120	\$7.95	\$13.55
220	\$11.95	\$23.75
4x5	\$3.65	\$17.85 (1-4 sheets includes dev.)

Contact sheets printed on glossy paper only.

Film is processed in our state of the art computer controlled Refrema dip & dunk processor. Push and pull available.

Pre-Processed Negs: 8x10 Contact - \$9.95 for the first, \$7.95 additional of same negs.

Push or Pull: \$ 4.00 Per Roll. 1/8 stop increments of processing modification available, or exact developer time call-out.

Standard CD Option at time of processing add: \$5.95.

ProLine™ Archival Gold CD Option at time of processing add: \$7.95.

Enhanced CD Option at time of processing add: \$19.95.

SERVICE: 2 DAYS



TRUE BLACK & WHITE DEVELOP & PRINT

BLACK & WHITE PROCESS & PRINT

	Film Size	4x6 Single	4x6 Double	5x7 Single	5x7 Double
<u>35mm</u>	135-24 exp.	\$16.71 (dev.+49 ea.)	\$23.67 (+.29 add'l)	\$28.71 (dev.+99 ea.)	\$45.27 (+.69 add'l)
	135-36 exp.	\$22.59 (dev.+49 ea.)	\$33.03 (+.29 add'l)	\$40.59 (dev.+99 ea.)	\$65.43 (+.69 add'l)
<u>120/220</u>		4x6 Single	4x6 Double		
	6x4.5-15 exp.	\$19.95 (dev.+1.00 ea.)	\$30.45 (dev.+1.00 ea. 1st print + .70 ea. 2nd print)		
	6x4.5-30 exp.	\$36.15 (dev.+1.00 ea.)	\$57.15 (dev.+1.00 ea. 1st print + .70 ea. 2nd print)		
		4x5 Single	4x5 Double		
	6x7-10 exp.	\$14.95 (dev.+1.00 ea.)	\$21.95 (dev.+1.00 ea. 1st print + .70 ea. 2nd print)		
	6x7-20 exp.	\$26.15 (dev.+1.00ea.)	\$40.15 (dev.+1.00 ea. 1st print + .70 ea. 2nd print)		
		5x5 Single	5x5 Double		
	6x6-12 exp.	\$16.95 (dev.+1.00 ea.)	\$25.35 (dev.+1.00 ea. 1st print + .70 ea. 2nd print)		
	6x6-24 exp.	\$30.15 (dev.+1.00 ea.)	\$46.95 (dev.+1.00 ea. 1st print + .70 ea. 2nd print)		

Prices above include normal film processing at time of printing: 35mm or 120 = \$4.95 roll. 220 = \$6.15 per roll. See page 9 for Process Only prices. Prices for 3 sets or more is price of single plus price of additional print(s).

Film is processed in our state of the art computer controlled Refrema dip & dunk processor. Push and pull available. Printed on true black & white Glossy or Pearl Multigrade Premium RC Paper. Each negative is individually analyzed for density and contrast.

3.5x5 prints available from 35mm only at the same price as 4x6.

Borderless (standard) or clean white borders upon request.

Push or Pull: \$4.00 Per Roll. 1/8 stop increments of processing modification available, or exact developer time call-out.

Sloppy Borders: \$2.00 Per Roll.

Standard CD Option at time of processing: \$5.95.

ProLine™ Archival Gold CD Option at time of processing add: \$7.95.

Enhanced CD Option at time of processing: \$19.95.

SERVICE: 2-3 DAYS

TRUE BLACK & WHITE MACHINE REPRINTS

BLACK & WHITE MACHINE REPRINTS

Film Format	Print Size	1st	2-10	11-25	26-50	51+
135	4x6	\$1.95	\$1.65	\$1.45	\$1.35	\$1.25
135	5x7	\$4.45	\$4.15	\$3.95	\$3.65	\$3.45
120/220	4x5, 4x6 or 5x5	\$4.45	\$4.15	\$3.95	\$3.65	\$3.45

Printed on Glossy or Pearl Multigrade Premium RC Paper. Each negative is individually analyzed for density and contrast.

From B/W Negatives only, from color negatives see custom Black & White print pricing.

Negatives must be full frame 35mm, 6x4.5 = 4x6, 6x6 = 5x5 or 6x7 = 4x5, other sizes see Black & White custom print pricing.

Borderless (standard) or clean white borders upon request.

Sloppy Borders: Add 50% (35mm only).

Single Cut Negs: Must be done as custom Black & White prints.

Reprints from old B/W negs. see Out Lab Services page 19.

Please Note:

There is a \$3.00 minimum for all reprint orders.

SERVICE: 3-4 DAYS



CUSTOM BLACK & WHITE PRINTS

TRUE BLACK & WHITE PRINTS

<u>Size</u>	<u>1st</u>	<u>2-10</u>	<u>11 +</u>
5x7	\$ 9.85	\$ 7.75	\$ 6.75
8x10	\$12.95	\$ 8.95	\$ 7.95
8x12	\$13.95	\$10.95	\$ 9.75
8.5x11	\$14.45	\$12.95	\$11.65
11x14	\$19.95	\$17.45	\$16.05
16x20	\$35.95	\$29.95	\$24.75
20x24	\$47.95	\$41.95	\$36.75

Black and White Custom Prints are superior quality prints produced from black and white negatives. Each negative is hand enlarged and special attention is placed on contrast control, cropping, exact sizing, dodging, burning and hand spotting. Black and White Custom Prints are available on glossy or pearl paper.

Pre-Processed Negs: 8x10 Contact - \$9.95 for the first, \$7.95 additional of same negs.

Borders: All B/W prints are printed borderless with a minimum crop unless otherwise requested. Clean white borders available upon request.

Quantity Discount: prints must be from the same image/neg. frame, same size and same surface.

Sepia Prints add 100% to prices.

+For additional copies, please ask for quote.

SERVICE: 4-5 DAYS

FIBER BASE BLACK & WHITE PORTFOLIO PRINTS

<u>Size</u>	<u>1st</u>	<u>Additional</u>
5x7	\$17.75	\$11.95
8x10	\$23.95	\$18.95
11x14	\$34.95	\$27.95
16x20	\$59.95	\$46.95

Multigrade IV FB Fiber is a premium quality fiber base Black & White paper on a 255g/m2 fiber base. Available in double weight matte surface.

SERVICE: 7-10 DAYS



PROLINE™ CUSTOM COLOR ENLARGEMENTS

PROFESSIONAL COLOR PRINTS FROM FILM OR DIGITAL

<u>Size</u>	<u>1st</u>	<u>2-10</u>	<u>11 +</u>
5x7	\$ 12.95	\$ 9.95	\$ 8.45
8x10	\$ 16.95	\$13.95	\$12.65
8x12	\$ 17.95	\$14.95	\$12.95
8.5x11	\$ 19.95	\$16.95	\$14.45
11x14	\$ 28.75	\$19.85	\$17.85
11x16	\$ 34.75	\$29.95	\$25.95
16x20	\$ 50.95	\$39.95	\$34.75
16x24	\$ 63.75	\$49.95	\$39.95
20x24	\$ 74.25	\$57.45	\$51.95
20x30	\$ 85.35	\$59.35	\$49.95
24x30	\$118.00	\$89.95	\$79.95
24x36	\$149.00	\$99.00	\$89.00
30x40	\$165.00	\$109.00	\$99.00

Prints are from negs, slides or digital. There is a \$10 set-up charge for orders from 4x5 or 8x10 negatives or transparencies.

Quantity Discount: prints must be from the same image/neg. frame, same size and same surface.

For larger quantities please call for quote.

Glossy or Lustre.

The Océ' LightJet® image quality is the gold standard in professional imaging. The LightJet® delivers continuous tone images on photographic material up to 30x40. Since the LightJet® printers continuous tone photographic media, each point on an image can be any shade of 68 billion colors. The higher range of possible colors results in more accurate representation on color sensitive areas such as skin tones.

SERVICE: 6-7 DAYS



DIGITAL SERVICES

SCITEX SCANS-PREPRESS QUALITY

Internet or FPO* Scan	\$ 9.75
Up to 1.4 MB (up to approx. 2x3 at 300 dpi)	\$18.50
1.5 to 10 MB (up to approx. 5x7 at 300 dpi)	\$34.75
10.1 to 20 MB (up to approx. 8x10 at 300 dpi)	\$44.85
20.1 to 40 MB (up to approx. 11x14 at 300 dpi)	\$53.25
40.1 to 60 MB (up to approx. 14x17 at 300 dpi)	\$64.25
60.1 to 80 MB (up to approx. 17x20 at 300 dpi)	\$79.45
Above 80 MB add an additional \$.75 per MB	
Prices include a Free CD	

Maximum original size from a print is 11x17.

Pre-press quality film scans from transparencies, reflective, slides, negative, positive, color, B/W, lineart and printed material are made on our Scitex Eversmart Pro scanner with resolution up to 8200 dpi maximum scanning resolution over the entire format, 3175 dpi maximum optical resolution over the entire format. All scans except Internet/FPO delivered in RGB TIFF format. Specify MAC or PC format.

For optimum image quality we scan into the RGB, Adobe 1998 color space. Have your printer or service bureau make the final conversion to CMYK. If we were to provide a CMYK scan without knowing your printers' requirements, color fidelity may be affected and the resulting scan may not be optimized for your needs. Swan Photo is not responsible for final four color image quality.

*FPO SCAN-FOR POSITION ONLY: Quick, final images not extensively cleaned. Not suitable for reproduction. 72 dpi @ 5x7 size JPEG Format.

SERVICE: 2-3 DAYS

FPO SCANS: 2 DAYS.

DIGITAL RESTORATIONS

Level 1: Light Restoration	\$ 49.95
Level 2: Moderate Restoration	\$ 69.95
Level 3: Medium Restoration	\$ 99.95
Level 4: Heavy Restoration	\$129.95
Level 5: Severe Restoration	\$179.95

Price includes a Free Gold Archival CD and one 5x7 print.

Swan Photo Labs offers 5 "levels" of restoration. These vary from light restoration to severe restoration. We make a high resolution scan of the original then our talented digital artists restore and / or enhance the photo. The final images are digitally output on glossy or lustre paper. One (1) 5x7 print is included in restoration price. Please consult with our customer service representative to assist in determining restoration level.

Prices above include a normal scan from slides, negatives or prints up to 11"x17".

No Framed prints or Glass prints accepted.

SERVICE: 8 - 10 DAYS.

DIGITAL IMAGE RECOVERY

\$.59 per image + \$7.95 saved to Archival Gold CD

Recovery of whole cards only. Available from most camera cards.

SERVICE: 10 - 14 WORKING DAYS.



ULTRACHROME DIGITAL ENLARGEMENTS

Outstanding quality digital prints from almost any source.

	<u>Ilford Photo Paper</u> <u>Gloss or Matte</u>		<u>Hahnemuhle</u> <u>WaterColor Paper</u>		<u>Canvas</u>	
	1st	Add'l	1st	Add'l	1st	Add'l
5x7	\$ 27.50	\$ 22.50	\$ 48.00	\$ 43.00	\$ 58.00	\$ 51.00
8x10	\$ 27.50	\$ 22.50	\$ 48.00	\$ 43.00	\$ 58.00	\$ 51.00
8.5x11	\$ 27.50	\$ 22.50	\$ 48.00	\$ 43.00	\$ 58.00	\$ 51.00
11x14	\$ 27.50	\$ 22.50	\$ 48.00	\$ 43.00	\$ 58.00	\$ 51.00
11x17	\$ 27.50	\$ 22.50	\$ 48.00	\$ 43.00	\$ 58.00	\$ 51.00
12x18	\$ 27.50	\$ 22.50	\$ 48.00	\$ 43.00	\$ 58.00	\$ 51.00
16x20	\$ 34.25	\$ 24.75	\$ 52.80	\$ 47.30	\$ 63.80	\$ 56.10
16x24	\$ 39.25	\$ 30.37	\$ 64.80	\$ 58.05	\$ 78.30	\$ 68.85
20x24	\$ 49.35	\$ 37.13	\$ 79.20	\$ 70.95	\$ 95.70	\$ 84.15
20x30	\$ 59.95	\$ 47.25	\$100.80	\$ 90.30	\$121.80	\$107.10
20x40	\$ 73.25	\$ 60.20	\$128.80	\$110.60	\$151.20	\$133.00
24x30	\$ 71.45	\$ 56.25	\$120.00	\$107.50	\$145.00	\$127.50
24x36	\$ 79.00	\$ 64.50	\$138.00	\$118.50	\$162.00	\$142.50
30x30	\$ 83.75	\$ 67.72	\$144.90	\$124.42	\$170.10	\$149.62
30x40	\$109.75	\$ 89.22	\$190.90	\$163.92	\$224.10	\$197.12
30x50	\$137.00	\$111.80	\$239.20	\$205.40	\$280.80	\$247.00
40x40	\$144.50	\$119.32	\$255.30	\$219.22	\$299.70	\$263.62
40x50	\$184.00	\$149.42	\$319.70	\$274.52	\$375.30	\$330.12
40x60	\$214.00	\$179.52	\$384.10	\$329.82	\$450.90	\$396.62
44x44	\$175.00	\$144.05	\$308.20	\$264.65	\$361.80	\$318.25
44x60	\$235.00	\$196.72	\$420.90	\$361.42	\$494.10	\$434.62

- Any requested borders must be added to measurement.
- Canvas includes protective coating. A 2 inch border is included for stretching on all our Canvas Ultrachrome prints.
- There is a \$10 scan charge for orders from 4x5 or 8x10 negatives or transparencies.

If choosing Photo Matte or Glossy, please specify Ultrachrome or Custom Color. **Any orders not specified will print Custom Color.**

SERVICE: 4-5 DAYS PHOTOGLOSS, PHOTOMATTE AND WATERCOLOR.
6-8 DAYS CANVAS



DIGITAL NOTES

For best results files should be submitted as 8 bit RGB JPEG format. File size should NOT exceed 300 DPI @ output size. If submitting TIFF files make sure no layers are included.

Swan Photo Digital utilizes the latest color management technology from X-Rite. Our digital systems are calibrated and profiled, enabling accurate and consistent control. When we display an image on our calibrated monitors, what we see matches our output devices.

Different computer systems, output devices and color spaces will display and print files differently. What you see on your monitor and what is reproduced on your desktop printer will likely be different from what we see and what our devices print. Likewise, CMYK, spot and Pantone colors or other colors created in the computer will print with great variability on differing output devices.

If you can provide us with a hard copy proof of your original we will do our best to match it. Exact CMYK to RGB and RGB to CMYK conversions can not be guaranteed.

We currently accept negatives, slides, transparencies, CD, DVD, CF Cards, Smart Media, Memory Stick, Secure Digital, XD, Memory Stick Pro.

SLIDE SERVICES

DUPE SLIDES

<u>From:</u>	<u>1st</u>	<u>Add'l</u>
35mm	\$2.45	\$1.60
Digital Files	\$4.45	\$2.85

Dupe Slides are 35mm slides produced from 35mm transparencies or digital files.
Digital files must be Jpeg or Tiff RGB format. Output dimensions are 4096 x 2731 pixels.

Minimum Order: \$20.00

SERVICE: 4-5 DAYS

FINISHING SERVICES

MOUNTING

<u>Size</u>	<u>3/16" Gatorfoam</u>	<u>1/2" Gatorfoam</u>	<u>Hanging Blocks</u>
5x7	\$12.25	\$15.00	\$12.25
8x10	\$14.50	\$16.50	\$12.25
8x12	\$17.00	\$21.50	\$12.25
11x14	\$21.50	\$24.00	\$15.00
11x16	\$22.50	\$25.00	\$15.00
12x18	\$24.50	\$27.00	\$17.00
16x20	\$27.00	\$30.00	\$18.50
16x24	\$29.00	\$32.00	\$18.50
20x24	\$32.00	\$35.00	\$22.50
20x30	\$34.50	\$39.50	\$22.50
24x30	\$37.50	\$44.50	\$22.50
24x36	\$45.00	\$51.50	\$24.50
30x40	\$56.50	\$63.50	\$28.50

•Gatorfoam: Resin impregnated paper surface with Styrofoam center. Very durable and an excellent choice for most applications. Standard color black with black core.

Minimum Order: \$20.00

Sorry we are unable to mount customer supplied materials.

SERVICE: 7 DAYS



PHOTO SPECIALTIES

PHOTO CARDS

These beautiful cards are made from 35mm, APS, 120, slides, prints or digital media. Choice of glossy or lustre finish. Cards will be produced in either vertical or horizontal format, per your original image.

Deluxe 4"x8" Greeting Cards with Envelopes

(sample cards shown on page 17)

Quantity:	<u>25</u>	<u>30</u>	<u>35</u>	<u>40</u>	<u>50</u>	<u>60</u>	<u>70</u>	<u>75</u>	<u>90</u>	<u>100</u>
Price:	\$18.95	\$22.95	\$26.95	\$30.95	\$35.95	\$47.95	\$51.95	\$53.95	\$62.95	\$68.95
Quantity:	<u>125</u>	<u>150</u>	<u>175</u>	<u>200</u>	<u>250</u>	<u>300</u>	<u>350</u>	<u>400</u>	<u>500</u>	<u>1,000</u>
Price:	\$84.95	\$99.95	\$116.95	\$129.95	\$159.95	\$189.95	\$219.95	\$239.95	\$289.95	\$499.95

Deluxe 5"x7" Greeting Cards with Envelopes

(sample cards shown on page 17)

Quantity:	<u>20</u>	<u>25</u>	<u>50</u>	<u>75</u>	<u>100</u>	<u>125</u>	<u>150</u>	<u>175</u>	<u>250</u>	<u>500</u>
Price:	\$19.95	\$24.95	\$45.95	\$64.95	\$82.95	\$99.95	\$116.95	\$132.95	\$184.95	\$364.95

\$4.00 additional charge for orders from prints or slides.

Personalization: 20 characters per line, 3-line max. Spaces and punctuation count as characters.

Personalization charge: \$9.00.

SERVICE: 3-4 DAYS

NOVELTY ITEMS

Picture Puzzles

Your photograph is mounted and cut into pieces. (Photo printing not included)

8 x 10 (110 pieces)	\$12.99
11 x 14 (100 pieces)	\$16.99

Photographic Sculptures

Your photo is mounted behind clear acrylic and laser cut to create a sculpture. A Pop-out sculpture is your subject separated from the background, giving a 3-dimensional appearance. (Photo printing not included)

	<u>4x6</u>	<u>5x7</u>	<u>8x10</u>	<u>11x14</u>
Sculpture	\$17.95	\$26.95	\$39.95	\$49.95
Pop-out Sculpture	\$21.95	\$31.95	\$43.95	\$69.95
Pins	\$11.95			
Ornaments	\$14.95	\$16.95		
Magnets	\$14.95	\$16.95		
Earrings	\$23.95 per pair			
Key Chains	\$14.95			
Photo T-Shirts (s, m, l, xl)	\$21.50	(xxl) \$22.50	Two sides, add \$9.95	
Mouse Pad	\$14.95		Add \$5.00 for words	
Mugs (image 3x3 1/2 max.)	1 side \$14.95		1 side photo & text or 2 photos \$24.95	
8" Photo Wall Clock	\$27.95			
Photo Baseball Cap	\$22.95			

SERVICE: 14 - 21 WORKING DAYS



VIDEO TRANSFER SERVICES

VIDEO/DVD

Videotape to DVD	\$29.95
Maximums: 2 hours, may combine up to 2 tapes Videotape formats: VHS, VHS-C, S-VHS, 8mm, Hi-8, Digital 8, miniDV, Betamax and VHS-PAL. Do not submit more than 2 video tapes per order envelope.	
Videotape to VHS	\$29.95
Maximums: up to 2 videotapes can be merged, not to exceed 2 hours in total length Do not submit more than 2 video tapes per order envelope.	
Movie Film to DVD or VHS	\$49.95 1st 200 Ft. \$.15 per add'l foot
Maximums: Regular 8mm and Super8 Movies = 1600 ft. per DVD/VHS 16mm Movies = 3200 ft. per DVD/VHS Multiple movie film reels are returned spliced onto larger reels. Original reels/containers will be returned. Regular 8mm and Super 8 cannot be mixed.	
Slides (35mm only) to DVD or VHS	\$49.95 1st 50 slides \$.59 per add'l slide
Maximums: up to 1000 slides per DVD Slides must be removed from carousels.	
Prints to DVD or VHS	\$49.95 1st 50 prints \$.79 per add'l print
Maximums: up to 500 prints per DVD Prints: minimum size 2"x2" to maximum size of 8"x10"	
DVD to DVD	\$29.95
Additional copies of DVD or VHS at time of order	\$17.95

Media types cannot be mixed. (Example: movie film can not be combined with videos or slides can not be combined with prints)

Music can be added to movie film, slides and print orders only - see selection list on order form. (Not available from videotape to DVD)
Customer provided music cannot be accepted.

No extra charge for cleaning, splicing or music. Broken videotapes will be repaired for an extra charge.

Copyrighted materials will not be copied without release. Quality level is matched as close as possible to original source quality. As with other software products, DVD and VHS tape orders are non-refundable.

SERVICE: 14 - 21 WORKING DAYS
CHRISTMAS SEASON - 3-4 WEEKS



OUT LAB SERVICES

KODACHROME - K-14

<u>Film Size</u>	<u>Price</u>	<u>Per</u>
135-24-Mounted	\$13.95	roll
135-36-Mounted	\$13.95	roll
120	\$16.95	roll
Super 8 Movie Film	\$16.95	roll
Regular 8 Movie Film	\$19.95	roll
16mm Movie film	\$34.45	roll

SERVICE: 14 - 21 WORKING DAYS

EKTACHROME MOVIE FILM

<u>Film Size</u>	<u>Price</u>	<u>Per</u>
Super 8 Movie Film	\$16.95	roll
16mm Movie film	\$34.45	roll

SERVICE: 14 - 21 WORKING DAYS

OLD COLOR FILM (C-41 DISCONTINUED FILMS)

Please Note:
There is a \$3.00 minimum for all reprint orders.

<u>Film Size</u>	<u>Price</u>	<u>Per</u>
110 Disc & 126 Film Develop	\$5.95	roll
3X Prints (at time of processing)	\$.59	each
3X Reprints	\$1.69	each
5X Enlargements	\$4.99	each

Note: There is a \$3.00 service charge from Blank or Unprintable rolls from old films. Do not mix neg. sizes or types in the same envelope.

SERVICE: 14 - 21 WORKING DAYS

OLD BLACK & WHITE FILM (REPRINTS)

<u>Film Size</u>	<u>Price</u>	<u>Per</u>
3X Reprints	\$2.45	each
5X Enlargements	\$6.95	each
8X or larger refer to custom prices on page 11.		

Do not mix neg. sizes or types in the same envelope.

SERVICE: 14 - 21 WORKING DAYS

Please Note:
There is a \$3.00 minimum for all reprint orders.



PREMIUM PRIORITY OVERNIGHT SERVICES

- Service:** If you are in a rush, we can accommodate. Our Premium Priority Service allows you to receive guaranteed overnight service on most services by Swan Photo Labs.
- Cost:** Premium Priority Service orders are priced at two times (double) our published prices. There is a \$10.00 minimum charge for this service.
- Instructions:** Premium Priority Service is available on a limited basis by calling our Customer Service to receive a verification number. The verification number must be written in the Special Instruction area of the processing envelope. Premium Priority Service orders are logged in upon receipt by the lab and tracked until shipping the next morning.
- Note:** Please remember, Premium Priority Service is ***only*** available by calling in to receive a verification number. Call (800) 252-1187.



TERMS & CONDITIONS

BUSINESS HOURS: Customer Service Hours are 9:00 AM to 5:00 PM, Monday through Friday.

TERMS: Payment upon delivery, unless an open account has been established. Open account terms are Net 26 EOM. Accounts over 45 days unpaid are automatically placed on COD. A \$25.00 service charge will be assessed on all returned checks. Deposits may be required on COD orders. Cash, check, Visa, Mastercard and American Express accepted.

SERVICE CHARGE: A 1 1/2% per month (18% annually) late charge will be assessed on all past due accounts.

SALES TAX/RESALE: All orders will be assessed the appropriate sales tax unless we have a valid resale card on file.

LIABILITY: Swan Photo Labs exercises reasonable care in handling all film, negatives, digital images, digital cards, CD's, videos, movie films, etc.. Our company, subsidiary, or agents do not assume responsibility for loss or damage due to mechanical or human failures which could occur due to delicate materials and process involved, including fire, theft, negligence etc., except to replace damaged film with unexposed film of the same kind. Dyes used in color materials may change in time. These products are not warranted against change in color or density over time. Swan Photo Labs does not warrant that the function of digital files will meet all your requirements. No other warranty is offered, expressed or implied.

COPYRIGHT: Purchaser represents and warrants that by requesting Swan Photo Labs to reproduce any copyrighted work, purchaser has either:

1. Ownership of the copyright, or
2. Obtained permission from the copyright owner to reproduce, distribute and display such work. We must have written confirmation of this.

PRINT REGARDLESS: If a negative, transparency or digital file is of such poor quality that a good quality reproduction cannot be produced from it, then it will be printed only on a "print regardless" basis with no possibility of a remake.

OUT-LAB SERVICES: Quality is not guaranteed from old film, negs, slides, etc. No credit will be issued for refused orders.

RE-MAKE POLICY: When submitting an order for re-make consideration, it is necessary to return original envelope, prints and/or film within 14 days of original order. Please describe the error and include an explanation of what should have been done.

DELIVERY: All delivery times are approximate. Add up delivery times for orders with multiple sizes or types of work.

Swan Photo Labs Border Options

All prints are standard borderless unless otherwise requested.

	Borderless	Clean Borders	Sloppy Border	KeyLine*
<i>Color D&P</i>				
4x5	Standard	Yes	Yes	Yes
4x6	Standard	Yes	Yes	Yes
5x5	Standard	Yes	Yes	Yes
5x7	Standard	Yes	Yes	Yes
APS	Standard	Yes	Yes All frames printed 4x6	No
Panoramas	Standard	Yes	No	No
<i>Color Reprints</i>				
4x5	Standard	Yes	Yes	Yes
4x6	Standard	Yes	Yes	Yes
5x5	Standard	Yes	Yes	Yes
5x7	Standard	Yes	Yes	Yes
8x10	Standard	Yes	Yes	Yes
8x12	Standard	Yes	Yes	Yes
11x14	Standard	Yes	Yes	Yes
11x16	Standard	Yes	Yes	Yes
12x18	Standard	Yes	Yes	Yes
<i>Custom Color</i>				
All Sizes	Standard	Yes up to 16x20	No	No
<i>B&W D&P</i>				
4x6 from 35mm	Standard	Yes	Yes	No
5x7 from 35mm	Standard	Yes	Yes	No
4x5 from 120	Standard	Yes	No	No
4x6 from 120	Standard	Yes	No	No
5x5 from 120	Standard	Yes	No	No
<i>B&W Reprints</i>				
4x6 from 35mm	Standard	Yes	Yes	No
5x7 from 35mm	Standard	Yes	Yes	No
4x5 from 120	Standard	Yes	No	No
4x6 from 120	Standard	Yes	No	No
5x5 from 120	Standard	Yes	No	No
<i>Custom B&W</i>				
	Standard	Yes	Yes	No